

SIX FLAGS NEW ENGLAND	
SUBJECT: FLOODING	EMERGENCY RESPONSE PROCEDURES
SECTION: 25	PAGE: 1 of 4
EFFECTIVE: JANUARY 2016	SUPERSEDES: ALL PREVIOUS

FLOODING

PURPOSE

To outline information and instructions in the event that flooding conditions exist.

GENERAL INFORMATION

- A. Major flooding could occur under the following conditions:
 - Unusually heavy rain over a period of two to three days
 - Pumps cannot maintain pumping the volume of water accumulating
 - Pump failure
- B. It is highly unlikely that flooding would threaten the safety of our guests due to the existing inclement weather in connection with a flooding condition and the information available to park staff known in advance.
- C. Maintenance - During normal business hours when the park is not open and during park operating hours, Maintenance is responsible for the following:
 - Monitor water level status and water pump operations.
 - Notify Security Dispatch when possible flooding may occur.
 - Electrical power shut down in potential high water areas.
 - Coordinate Maintenance personnel in finding cause of flooding and fixing cause if possible.
 - Evaluate best course of action in draining off floodwaters if possible.
- D. Security - During park operating hours, Security Dispatch notifies the following individuals if flooding conditions exist:
 - Duty 10
 - Unit 100
 - Unit 200
 - Unit 500
 - Unit 910
 - Unit 500/570
- E. Evacuation
 - The decision to evacuate and evacuation procedures are listed in the Park Evacuation section of this manual (Section 3). All departments should follow instructions accordingly.
- F. Safety/Security Manager
 - Coordinate evacuation procedures.
 - Gather information to be given to Unit 10, Security Dispatch and the Park President.

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FLOODING PROCEDURES

1. Confirm that Operations is monitoring the flood status at DC/Bizarro Area and Grove
2. Any display cars should be moved if within the potential flood area.
3. Confirm Superman Access Road is barricaded once water flows across road surface.
4. If park is open, get authorization from Unit 10, Unit 100, to evacuate guests from the affected areas. Contact 801 and 805 and begin the emergency notification checklist and follow evacuation procedures found in Section 3 of this manual.
5. Dispatch security personnel to predetermined sectors of the flood plain to direct guests and employees to higher ground.
6. Once clear, establish checkpoints on the perimeter of the threatened area to seal it off from unauthorized personnel. **Personnel needing to return to a flooded area to retrieve tills or other such items must have permission from Safety/Security Manager to enter a flooded sector.**

AFTER HOURS/NON-OPERATING HOURS

A. Security

- Monitor water level status.
- Notify Maintenance staff if pumps are not operating properly or if unusual water level conditions exist.
- Security Dispatch will notify Units 100, 200, 900, and Unit 500 and 570 in the event there is actual flooding.

In the event that flooding damages or destroys any park related equipment or property, the Loss Prevention Manager will oversee the following:

- Any property that will be disposed of due to water damage will be logged, photographed and inventoried prior to being disposed.
- Any records or paper documentation that has been damaged will be logged and then destroyed in the appropriate manner.
- Any ticket stock or related materials will be inventoried and logged before destruction
- All records of damaged/destroyed property will be stored by the Records Retention Manager.

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Operations Notification List

Pete Carmichael	Operations Director	Hm: 413-782-8369	Cell: 413-478-9720
Joanne Fennell	Operations Manager	Hm: 413-374-7052	Cell: 413-478-9352

Retail Notification List

Lisa Laing	Retail Director	Hm: 413-789-0129	Cell: 413-478-6199
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Note - Affected concessionaires will be notified by above Retail staff.

APPENDIX A

DISPATCH CHECKLIST FOR FLOODING - PARK OPEN

	<i>Action</i>	<i>Time</i>	<i>Confirmed</i>	<i>Initial</i>
1	Notification of Flood Threat:			
	Unit 10			
	Unit 200			
	Unit 201			
	Unit 400			
	Unit 301			
	Unit 910			
	Units 500, 570			
	Unit 801			
	Unit 805			
2	Routine checks of water level begun			
3	Confirm barricades are ready			
4	Activation of flood procedure			
	<i>10-33 radio traffic initiated</i>			
5	Confirm Ops is monitoring DC Area and Grove			
6	Display cars moved from flood plain			
7	Grove bridge closed Security Guard Stationed			
8	Authorization to evacuate obtained			
	<i>Guest Relations, Guest Info, Operator notified</i>			
	<i>Emergency Notification begun (attach log)</i>			
	<i>Confirm Evac. Tickets are ready</i>			
9	Advise 500, 530, & 204 to prepare for exiting			

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10	Begin evacuation of affected areas			
	Notify Unit 100			
	Notify Unit 200			
	Duty 10			
11	Prepare HR for evacuated Employees			
12	Dispatch personnel to affected area to clear			
	<i>Affected area confirmed clear of guests</i>			
	<i>Rides employees confirmed clear of the area</i>			
	<i>Retail employees confirmed clear of the area</i>			
13	Officers positioned at evacuated check points			
	<i>Grove Bridge</i>			
	<i>Entrance to DC by Scream</i>			
	<i>Entrance to DC by Kidzopolis</i>			
	<i>DC Access Road and LT/Cyclone grove gates</i>			
14	Dispatch officers to front gate			
15	Clear 10-33 radio traffic			
16	Normal operations resume			
	<u>Park Closure</u>			
1	Confirmation of closure			
2	Units 100,200,805,570,500,910 Notified			
3	Contact made with all departments			
4	Contact G.R. to make closing announcement			
5	Security units to set up "Park Closed" signs			
6	Begin park sweep			
7	Personnel sent to West lot to alert arriving guests			